UNLOCK YOUR POTENTIAL WITH CANTEL'S EXPERT HPE STORAGE AND MAINTENANCE SUPPORT

MAINTENANCE SUPPORT FEATURES	Hewlett Packard Enterprise	Cantel "Where Support Lives"
Onsite support available 24/7, every day of the year (24/7x365)	✓	✓
Support for both warranty and post-warranty periods	✓	✓
Coverage for any gaps in support	×	✓ _
Support for end-of-life (EOL) and end-of-service-life (EOSL) products	×	✓
Dedicated primary and secondary engineers for personalised assistance	×	✓
Response time of 30 minutes or less for engineer call-backs	×	✓
Local inventory of stocked parts	×	✓
Flexible, adjustable terms without penalties	×	✓
Easy-to-cancel agreements and locked-in pricing	×	✓
HP TRU64 UNIX & HP-UX SOFTWARE MAINTENANCE FEATURES		
Remote support available 24/7, every day of the year (24/7x365)	✓	✓
Dedicated engineer for OS software maintenance	×	✓
Response time of 30 minutes or less for engineer call-backs	×	✓
Troubleshooting for network issues, performance problems, and user account concerns	✓	✓

If you're ready to take control of your IT environment and unlock your full potential, reach out to us today to learn more about our services.







